

10/13/02 11:41

User F115938

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REPLY 10/10/02 13:21:45 F010239

To: Johnna Havard

F677062

cc: Mary Lucas

F115938

Dennis Affleck

F028040

From: Jim Hill

F010239

Date: 10/10/02

Subject: Issues at JN....

Reference: Your note of 10/10/02 06:16 attached below

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Johanna,

If I understand you correctly, you have already gone to Fred twice and has been done? Did he say he would address the issues you have stated note? Have you talked with Dennis concerning your problems with your I

You next step is to contact both Dennis and Mary Lucas. I am CC'ing both them on your notes as this is something that needs to be addressed by well.

Let me know if I can be of further assistance.

Thank you,  
Jim

----- ATTACHED NOTE -----

To: Jim Hill

F010239

From: Johnna Havard

F677062

Date: 10/10/02

Subject: Issues at JN....

Reference: Your note of 10/09/02 13:41 attached below

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Thank you for responding. I just don't know what to do at this point what if I have already gone to the store director twice and nothing has changed at this point? I don't know what to do and I feel that the work I am doing isn't good enough for this store. I usually pull in 10-12 hours and I do the best job I can with no training for my position. Currently I am using all of the knowledge that I have been given and applying the best I can. A lot of the time I have to find all of my answers to my own questions on my own because the person I am supposed to go to doesn't know what to do or get yelled at if I come in to open and write a tour for the day, then the manager shows up about 8:00 sometimes 9:00 then ask me why I wrote a tour (some witnesses say he has torn it up) then re-plans the day, when the tour heads have been here since 5:00 or 7:00am and has them stop what they are doing to do something else. How am I supposed to know what he wants, if he won't communicate with me, via an o.v. when I am opening. I was trained to write a tour if he isn't here (when he is scheduled at 7:00). I am just doing my best and in return I feel that everything I have been taught is thrown back at my face. I will admit that I don't know everything and I do learn things everyday and I would love to learn things for my next position but it hasn't yet happened. I just wish this would be resolved. I also know how to use resources whether it is people or objects like merchandising notes, how to display plans for the periods and I have also been told from some buyers that I have great communication skills with them at the office. So for now I am doing my job the best that I can and always willing to move on and push it farther. Thank you for your time, Johnna Havard, ALE asst. mgr JN/158

----- ATTACHED NOTE -----

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